Arista Networks End of Life Policy

As technology evolves, there comes a time when it is better for our customers to transition to newer platforms. Arista Network's End-of-Sale and End-of-Life policy is designed to help customers identify such life-cycle transitions and plan their infrastructure deployments with a 3 to 5 year outlook.

All End-of-Sale and End-of-Life announcements will be made on the Arista Networks website. The timeline for related milestones in the life cycle of our products is as follows:

- An End-of-Sale announcement will be posted on our website 6 months prior to the last day to order the product
- All customers who have a valid service contract will receive 24x7 support from Arista TAC for up to 3 years from the end-of-sale date of the product. This last day to get support will be referred to as the end-of-life date for the product.
- Software bug fixes will be available for up to 2 years from the end-of-sale date. Customers may be required to upgrade to a newer software release to get the bug fixes
- Hardware repair or replacement will be available for up to 3 years from the end-of-sale date
- Customers can renew service contracts up to 1 year prior to the end-of-life date.

End-of-Sale and End-of-Life Milestones at a Glance

Milestone	6 Months Prior	End of Sale	1 Year	2 Year	3 Year
End-of-Sale Announcement	X				
Last day to Order the product (End-of-Sale)		X			
Add or attach new service contracts			X		
Renew existing service contracts				X	
Last day to receive software bug fixes				X	
Last day to receive 24x7 TAC support (with valid service contract)					X
Last day for hardware support (hardware replacement or repair, with valid service contract)					X
End of Life of the product					X