End of Software Support for CloudVision Portal 2020.3 release train

Date: Aug 10th, 2022

Last Updated: Aug 10th, 2022

Software Version: CloudVision Portal 2020.3 release train

Description:

The Arista CloudVision Portal Life Cycle policy defines a 24 month lifecycle for each major release train. The CloudVision Portal 2020.3 software train will reach the 24 month timeline on February 4th, 2023. At that time, all releases in the CloudVision Portal 2020.3 release train will be considered End of Support with no further official software support on this version from Arista. This notice is intended to serve as a reminder of this upcoming event. Customers running CloudVision Portal 2020.3 based releases should work with their Arista sales team to discuss possible upgrade options.

For more information about CloudVision's product lifecycle policies and/or to obtain an explanation of terms used in this announcement, please refer to the CloudVision Product Life Cycle Policy. If you require further assistance, or if you have any further questions regarding this notice, please contact the Arista Networks Technical Assistance Center (TAC) by one of the following methods:

Open a Service Request http://arista.com

By email: support@arista.com

A complete list of contact information for TAC assistance is available here