

### End of Software Support for CloudVision Portal Release 2020.2

**Date:** April 22nd, 2022

**Last Updated:** April 22nd, 2022

**Software Version:** CloudVision Portal Release 2020.2

#### Description:

The Arista CloudVision Portal Life Cycle policy defines a 24 month lifecycle for each major release train. The CloudVision Portal 2020.2 software train will reach the 24 month timeline on August 14th, 2022. At that time, all releases in the CloudVision Portal 2020.2 release train will be considered End of Support with no further official software support on this version from Arista. This notice is intended to serve as a reminder of this upcoming event. Customers running CloudVision Portal 2020.2 based releases should work with their Arista sales team to discuss possible upgrade options. In addition, a general CVP upgrade recommendation can be found at: [Software Downloads page](#).

For more information about Arista's EOS/EOL policies and/or to obtain an explanation of terms used in this announcement, please refer to the [Arista CloudVision Life Cycle Policy](#). If you require further assistance, or if you have any further questions regarding this notice, please contact the Arista Networks Technical Assistance Center (TAC) by one of the following methods:

Open a Service Request <http://arista.com>

By email: [support@arista.com](mailto:support@arista.com)

A complete list of contact information for TAC assistance is available [here](#).